

PAYMENT OPTIONS for CGHC Members

Common Ground Healthcare Cooperative (CGHC) premium payments are due on the 25th of each month *before* the month of coverage. For example, payment for June coverage is due on May 25. All payment options are available to all members, no matter how you purchased your health plan.

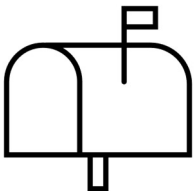
Important – Did you save a payment method (e.g., credit card) on the Federal Health Insurance Marketplace® (Exchange) at Healthcare.gov? If so, those details will not transfer to CGHC. Use one of the options below to pay monthly premium:

ELECTRONIC PAYMENT – Visit CommonGroundHealthcare.org/Pay



The **Pay My Premium Portal** is the easy way to make a one-time or recurring premium payment online. Sign up to pay using your credit card, bank card, or checking account. Setting up recurring payments helps make sure your premium is received on the 25th of each month. Please note, you will need to give your date of birth and last four digits of your social security number to sign up for online payments.

CHECK PAYMENT BY MAIL



Mail a personal or cashier's check or money order, made payable to Common Ground Healthcare Cooperative, with the remittance stub from the bottom of your invoice to our secure lockbox:

**CGHC/CareSource WI
P.O. Box 632466
Cincinnati, OH 45263-2466**

Please only write the amount paid on your remittance stub. Do not include claims or correspondence with your payment. Doing so will delay payment processing. Please write your 9-digit member ID number on your check or money order. This will make sure your payment is applied to your account. Please do not write "Paid in full" on the check. Doing so will cause a delay.

SELF-SERVICE PAY BY PHONE – Call 1-877-514-2442 (TTY: 711)



Pay your premium by phone using our self-service interactive voice response system. It's available 24/7. You may pay using your credit card, bank card, or checking account. Paying by phone is for one-time payments only. Recurring payments cannot be set up.