

NOTICE OF NON-DISCRIMINATION AND AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES

Common Ground Healthcare Cooperative (CGHC) complies with applicable Federal civil rights laws and does not discriminate. This means we do not exclude people or treat them differently on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy or related conditions; sexual characteristics, orientation, or stereotypes; intersex traits; gender identity) or any combination thereof.

CGHC provides reasonable modifications for people with disabilities so they may communicate effectively. This includes appropriate auxiliary aids and services, including qualified interpreters and information in alternate formats such as braille or large print. These services are provided free of charge and in a timely manner when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate.

CGHC provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

If you need any of the services listed above, please contact our Section 1557 Coordinator. If you believe that CGHC has failed to provide these services or discriminated in another way (as described above), you can file a grievance with our Section 1557 Coordinator. A grievance can be filed in person or by mail, fax, or email. If you need help filing a grievance, our Section 1557 Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. This can be done electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone. Complaint forms are available at www.hhs.gov/ocr/office/file/index.html

CGHC Section 1557 Coordinator

Phone Number: 1-844-539-1732 (TTY: 711)
 Fax Number: 1-844-417-6254
 Email: CivilRightsCoordinator@CareSource.com
 Mail: P.O. Box 1947, Dayton, Ohio 45401

U.S. Department of Health and Human Services

200 Independence Avenue SW
 Room 509F, HHH Building
 Washington, DC 20201
 1-800-368-1019 (TDD: 1-800-537-7697)

Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-514-2442 (TTY: 711)	French ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-514-2442 (TTY: 711)	Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-514-2442 (TTY: 711)	German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-514-2442 (TTY: 711).	Laotian ໄປດຊາບ: ຖ້າວ່າ ທ່ານ ກວ້ ອ້ ກພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອັດ ກພາສາ, ໂດຍອໍ່ບໍ່ຄ່າ ຈູ່ າ, ແມ່ ນີ້ມາດ ອມໃຫ້ ທ່ ກ. ໂທສ 1-877-514-2442 (TTY: 711)
Hmong LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-514-2442 (TTY: 711)	Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-514-2442 (TTY: 711)	Arabic فيوغلا ددعاسملا تامدخ نائف، ءعلا ركذا نئدحتت تنك اذا: نطو حلم (TTY: 711) 1-877-514-2442 مقرب لصتا. ناچملا ب كل رفاروت	Hindi ध्यान द : य द आप ंहंद ं बोलते ह तो आपके ंलए मु त म भाषा सहायता सेवाएं उपलब्ध ह । 1.877.514.2442. पर कॉल कर । (TTY/TDD:711)	Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-514-2442 (TTY: 711).
Pennsylvania Dutch Wann du [Deutsch] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-514-2442 (TTY: 711)	Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-514-2442 (телефайп: 711)	Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-514-2442 (TTY: 711).	Thai ียน: ถ้า คุณพดภาษาไทยคุณสมารถไขบ้ การข่าบ์ ยหล่อ็ ทางภาษาไดฟ้ ร โทร 1-877-514-2442 (TTY: 711).	Albanian KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjjuhësore, pa pagesë. Telefononi në 1-877-514-2442 (TTY: 711)