



PAYMENT OPTIONS for CGHC Members

Premium payments are due on the 25th of each month prior to the month of coverage. For example, premium for June coverage is due on May 25. All payment options are available to all members, regardless of how you purchased your insurance.

Important – if you saved a payment method (e.g., credit card) on the Federal Health Insurance Marketplace (Exchange) at Healthcare.gov, that information will not transfer to Common Ground Healthcare Cooperative (CGHC). Use one of the following options to pay monthly premium:

ELECTRONIC PAYMENT Visit CommonGroundHealthcare.org/Pay

The [Pay My Premium Portal](#) is the easy way to make premium payments online. Register to pay using your credit card, bank card, or checking account. Setting up recurring payments ensures your premium is received on the 25th of each month. Please note – you will need to supply your date of birth and last four digits of your social security number to complete the registration process and make payments online.

PAY BY CHECK

Mail a personal or cashier's check or money order with the remittance stub from the bottom of your invoice to our lockbox at the following address:

Common Ground Healthcare Cooperative
Box 78553
Milwaukee, WI 53278-8553

If you are missing your payment stub, please be sure to note your member ID number on your check or money order. This will ensure your payment is credited accurately and efficiently.

SELF-SERVICE PAY BY PHONE Call **1-877-514-2442**

Pay your premium by phone using our interactive voice response (IVR) system, available 24/7. You may pay using your credit card, bank card, or checking account. Paying by phone is a single occurrence method; recurring payments cannot be set up.