

CGHC Directory Information

The Common Ground Healthcare Cooperative (CGHC) directory lists providers by county within our service area. CGHC has providers in the following counties: Brown, Calumet, Dodge, Door, Fond du Lac, Green Lake, Jefferson, Kenosha, Kewaunee, Manitowoc, Marinette, Milwaukee, Oconto, Outagamie, Ozaukee, Racine, Shawano, Sheboygan, Walworth, Washington, Waukesha, Waupaca, Waushara, and Winnebago.

Important reminders about the provider directory:

- This list is not all-inclusive.
- Just because a provider is listed does not mean we cover all the services that they may deliver or all locations where they practice.
- Covered services are subject to the terms and conditions described in your <u>Certificate of Coverage</u>. This
 includes <u>medical necessity</u>. Please call us at 1.877.514.2442 with questions.

Below are examples of the types of providers included in our directory.

- Primary Care Family Practice, Internal Medicine, Pediatrics and OB/GYN
- Behavioral Health Mental Health and Addiction/Substance Abuse
- Specialty Cardiology, Dermatology, Hematology/Oncology, Gastroenterology, Neurology, Nephrology, Pulmonology, Urology, etc.
- Hospitals, Rehabilitation, Skilled Nursing, and Long-Term Acute Care Facilities

Chiropractic

Hospice

- Durable Medical Equipment (DME)
- Therapy

Laboratory

Radiology/Imaging

Home Health

At CGHC, we contract with select integrated healthcare systems to offer the Envision network to our members. Providers in our network accept an agreed upon amount for services covered by the plan. Including a provider in our network is not an endorsement of them. The criteria we use to select our provider partners is not based upon certain measures of quality, member experience, or cost. Even so, we often measure provider quality and patient satisfaction. We share our findings with our provider partners. This helps ensure a positive experience when members access in-network care. We also consider provider access and availability for the majority of members in our service area. We also assess how our partners align with our mission: Putting members first. Pursuing better healthcare.

Resources to check and compare quality for hospital providers in your area:

QualityCheck.org
WCHQ Reports

Leapfrog's Hospital and Surgery Center Ratings

Find Healthcare Providers: Compare Care Near You | Medicare

CGHC makes every effort to ensure the provider directory is accurate and up to date. We update the directory based on the rosters that we receive directly from participating providers. They are in charge of keeping their rosters current. If the data the providers give us is not updated, the directory could contain errors. At least every three years, we verify provider specialty, board certification, and accreditation data. We do this as part of the credentialing and recredentialing process.

Before scheduling a visit or receiving services, please call Member Services at 1.877.514.2442. We can verify if the provider you chose is currently in network.