

How it works

Just like a doctor's visit, but online. No video required. No apps to download. No waiting. That's virtuwell – your 24/7 online clinic.





Step 1

Answer a few questions

We guide you through questions online that are straightforward and easy to answer. We'll ask about your symptoms, medications and allergies too.



Step 2

Diagnosis by real people, really fast

Board-certified nurse practitioners review your answers, make a diagnosis and recommend the care you'll need. Prescriptions are sent to your favorite pharmacy.



Step 3

Payment & insurance

Just enter your credit card, and insurance information if you have it. We'll submit the insurance claim for you.



Step 4

Start feeling better

That's it! In about an hour, you'll get a text and email the second your treatment plan is ready. Questions? The nurse practitioners are available by phone around the clock to help.



Our customer service team is always available to listen and help. If you aren't satisfied, for any reason, we'll refund your cost. Because we believe happiness is a big part of good health.



Our services

We treat over 60 conditions safely online by asking the same questions you'd hear in a doctor's office. We treat kids ages 2+ for most conditions.

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Sinus, Cough & Allergy

Bronchitis Common Cold Laryngitis Pet Allergies Seasonal Allergies Sinus Infection



Women's Health

Bacterial Vaginosis (BV) (Age 26+) Birth Control (Ages 18-39) Bladder Infection (UTI) Breast Infection (Mastitis) Clogged Duct Emergency Contraception (Age 18+) Genital Herpes Yeast Infection



Flu Influenza (Seasonal)



Skin & Rash

Acne (Age 12+) **Angular Cheilitis** Athlete's Foot **Bed Buas** Boils **Canker Sore** Cellulitis Chicken Pox **Cold Sore Cuts and Scrapes Deer Tick Bites** Dermatitis **Diaper Rash** Eczema Fifth Disease First/Second Degree Burns Folliculitis Hand Foot and Mouth Disease Hives Impetigo Nail Infection Poison Ivy/Oak **Psoriasis** Rash Ringworm Rosacea Scabies Seborrheic Dermatitis Shingles Sunburn And more





Eye & Ear

Ear Infection (Age 5+) Pink Eye Stye Swimmer's Ear (Age 5+)



Sexual Health

At-home STI Test Kit Birth Control (Ages 18-39) Chlamydia Emergency Contraception (Age 18+) Erectile Disfunction (ED)(Ages 30-64) Genital Herpes Gonorrhea Trichomoniasis



Preventive/Chronic

Hybrid Preventive Care Asthma & Inhaler